Annex 1 – TPR Errors against Member Numbers (Trend reflects movement in data score from previous period)

	March 2021				June 2021				
	Member Records	TPR Errors	% Errors	Data Score	Member Records	TPR Errors	% Errors	Data Score	Trend
ACTIVE	39146	245	0.63%	99.37	39195	346	0.88%	99.12	▼
UNDECIDED	5433	270	4.97%	95.03	4401	266	6.04%	93.96	~
DEFERRED	42768	3608	8.44%	91.56	42871	3580	8.35%	91.65	A
PENSIONERS	33014	270	0.82%	99.18	33254	266	0.80%	99.20	A
DEPENDANTS	5019	123	2.45%	97.55	5068	128	2.53%	97.47	V
FROZEN	4055	1132	27.92%	72.08	4125	1132	27.44%	72.56	A
TOTALS	129435	5648	4.36%	95.64	128914	5718	4.44%	95.56	V

Annex 2 – Outstanding Queries by Type (there may be multiple queries per member) (Trend reflects +/- difference in errors from previous period)

	March	2021	June		
	TPR Errors	%	TPR Errors	%	Trend
Age 75 exceeded LGPS eligibility issue	66	1.07%	73	1.15%	V
CARE pay for 2014-2015 required	16	0.26%	7	0.11%	A
CARE pay for 2015-2016 required	14	0.23%	9	0.14%	A
CARE pay for 2016-2017 required	23	0.37%	19	0.30%	A
CARE pay for 2017-2018 required	47	0.76%	39	0.62%	A
CARE pay for 2018-2019 required	43	0.70%	30	0.47%	A
CARE pay for 2019-2020 required	50	0.81%	24	0.40%	A
CARE pay for 2020-2021 required			37	0.58%	NEW
Casual hours data required	16	0.26%	2	0.03%	A
Historic refund case	532	8.64%	521	8.24%	A
Leaver form required	154	2.50%	145	2.30%	A
Correct Forenames required	11	0.18%	12	0.19%	▼
Correct gender required	6	0.10%	4	0.06%	A
Correct NINO required	176	2.85%	193	3.05%	▼
Correct address required	4965	80.6%	5178	81.85%	V
Correct title required ie Miss or Mr	6	0.10%	3	0.05%	A
Pay Ref required	2	0.03%	1	0.02%	A
Date joined fund	1	0.01%	1	0.01%	▲ ▼
Data required from a previous employer	33	0.53%	28	0.44%	A
Grand total	6161	100	6326	100	▼

Common Data

Scheme Specific Data